



How to Test Your TMM Series Stretcher-Chair Battery:

1. Place your battery on the charger until the light on the charger is 'green', indicating it is fully charged.
2. Set a volt meter to read DC voltage (if necessary, select a resolution appropriate for approximately 24V).
3. Test the battery using the volt meter and record reading.
 - a. If the reading is less than 23V, battery replacement is recommended.
 - b. If the reading is at least 23V, proceed to step 4 below.
4. Place the battery on its receiver (Unit should be in the 'chair' position).
5. Place at least 200 lbs. (90kg) on the seat section of the chair. It is permissible to use a person to provide this loading.
6. Activate the high-low column and run the chair through five (5) complete cycles (one cycle = all the way up, all the way down, return to original height).
7. Remove the battery. Test the battery using the volt meter and record reading (reference steps 2 and 3 above).
 - a. If the battery has lost 0.5V or more between readings from step 3 to step 7, battery replacement is recommended.
 - b. If the battery has lost less than 0.5V between readings from step 3 to step 7, it should be capable of providing the power necessary to properly operate your TMM Series Stretcher-Chair.

If your TMM Series Stretcher-Chair is still not operating after you have completed all the steps in the above Battery Testing Protocol, contact our Customer Service Team at 352-854-2929 (when prompted press option 2, then option 6) or techservice@wincomfg.com for additional assistance in diagnosing the issue.