



2-20-2020

Subject: TransMotion TMM3, TMM4 and TMM5 Notice of Limited Service Part Availability.

To whom it may concern:

This letter serves as official notice that TransMotion by Winco, a Division of Winco Mfg., LLC, is notifying our customers that several key service parts are in limited supply for TMM3, TMM4 and TMM5 Series Stretcher Chairs purchased prior to February 22, 2012. (Serial #4437 or earlier)

While Winco makes every effort to maintain sufficient levels of service stock of electronic components from third-party vendors, we have been informed by our vendors that the following service items will no longer be produced.

Specifically, these key service items are as follows:

Item Number	Description
TMM-097-03	BACK REST ACTUATOR (KOM)
TMM-098-03	LEG REST ACTUATOR (KOM)
TMM-216-03	POWER CORD "A" CHAIR (KOM)
TMM-1973-03	Subcomponent for the TMM-1978-03A KOM 8 button pendant
TMS-1978-03	PENDANT 8-BUTTON (KOM)
TMS-316-03	CONTROL BOX (KOM)

In addition, we have determined that these chairs have reached their **end of useful life**. The standard useful life of TransMotion Stretcher chairs is seven (7) years from the date the product is delivered to the buyer.

For specific details on your warranty period and coverage, please contact our Customer Service department. You may also refer to our website wincomfg.com for a copy of our warranty statement.

We sincerely appreciate your support of our products and apologize for any inconvenience.

Sincerely,

Mark Lazzeri
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